

South Western Sydney Local Health District - Our Board Communique



Celebrating our achievements

On behalf of the South Western Sydney Local Health District Board, I want to say thank you to each of our staff, volunteers, supporters and partners for your contributions to the health and wellbeing of the south west.

As we come to the end of the year, I would like to share just some of the highlights we have achieved, together.

Below you can see a snapshot of the care our District provided in 2022-23. Each of these occasions of care is a touchpoint with our community, often during the very best or worst times of people's lives. Your professionalism and high-quality care leaves a lasting impact on people's health, wellbeing and experience of health services.

We have much to be proud of, and I encourage you to read the [2022-2023 Year in Review](#) to see highlights of your progress and achievements.

**Thank you to all,
Sam Haddad, Board Chair**

Our care



10,358
Babies born in
our facilities



52,646
Operations completed
in our hospitals



226,496
Mental Health
occasions of service



53,082
Oral Health
occasions of service



306,123
Presentations
to our Emergency
Departments



1,324,360
Occasions of service
provided through
outpatient clinics



378,587
Primary and
Community Health occasions
of service



128,389
Interpreter occasions
of service in
102 languages



247,572
People admitted to
our hospitals



12,596
Prevention and
Response to Violence Abuse
and Neglect (PARVAN) occa-
sions of service



136,494
Drug Health
occasions of service

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Progressing priorities

This past year has again seen our District and the community move from strength to strength as we meet our shared challenges head on.

The five-year [Strategic Plan 2022-2027 Framework](#) was launched at the end of 2022 and serves as our roadmap. It provides us with five strategic directions and associated key priorities to achieve by 2027.

Your District Board is also committed to delivering this strategy by addressing challenges and building on achievements.



Stakeholder engagement

Our footprint is vast and the work of the District affects every person within its communities, is a major employer in the region, and influences education, infrastructure, and the local economy and amenity.

We are already achieving so much, such as the deep partnerships with local Aboriginal organisations, whose expertise support the delivery of culturally-responsive care, and focusing on the important role consumer representatives play in shaping our health service.

We have also increasingly looked at how we can build and strengthen relationships with multicultural communities, but recognise we cannot do this in an uncoordinated fashion. The South Western Sydney Multicultural Partnership was formed to build formal, intentional consultation and engagement with the many diverse communities of the south west.

The partnership's first step was to develop and launch the [Multicultural Partnership Strategy](#), which is underpinned by a shared Vision:

Together for better health: collaborating with our diverse communities, achieving better health outcomes for all.



System sustainability

As a health service, we are responsible for the sustainability of our services, the appropriate use of community funds and our impact on our environment. Our health system and our planet have finite resources available; we must make the best of them.

This includes responsible use of allocated health budgets, sound purchasing practices and considered use of capital investment, including the redevelopments underway at Bowral, Liverpool and Campbelltown Hospitals and planned for Bankstown and Fairfield Hospitals.

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Develop models of care

The significant physical upgrades to our hospitals are also informing models of care. Hospitals are expanding in size, specialty services are increasing, digital health and medical interventions are always evolving.

At the same time, we are increasing our focus on personal, individualised care that adjusts to the needs of each patient.

Health needs are changing due to lifestyle, environmental and demographic factors. Ensuring safe, high-quality care that addresses the everchanging landscape we work within is vital.



Innovation

Health and medicine are at the forefront of innovation. Our staff, clinicians, and research and technology partners must be enabled to improve models of care, implement the best medical devices, advance digital health and contribute to innovation within our District and globally.

Providing a sound framework within which to innovate, test and learn and research improvements is critical to achieving this. This will have both improve care and find new ways to ensure the sustainability of public health services.



Support and develop our people

SWSLHD is a large and complex organisation with a broad range of functions and operations delivered by a diverse range of disciplines.

Developing our workforce requires planning and focused attention to attract, develop, retain and recognise talent. The Board is focused on recruitment and retention to provide ongoing stability for our services as well as career pathways for our staff.

You can find out more about the Board [on our website](#).